

KARAN KADAKIA POPM®, SAFE 5.0

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SUMMARY

- Seasoned Senior Business Analyst with a proven track record of driving multimillion-dollar projects to success
- Adept at fostering collaborative environments and achieving significant increases in team productivity
- Certified SAFe® 5 Product Owner Product Management (POPM) with extensive experience in cross-functional team leadership, poised to drive transformative change and deliver exceptional results in any agile environment

WORK EXPERIENCE

1. Senior Business Analyst, Chainsys Corporation - Grand Ledge, MI Jan 2021 – Present

Business Requirements & Analysis

- Gathered & documented business requirements for Integration projects, 5 million \$ in value, 8 stakeholders
- Conducted thorough business process analysis and identified critical areas for improvement by 15 to 20%
- Wrote 50+ User stories for 10 product features and maintained healthy product backlog for upcoming sprints
- Estimated story points and prioritized the stories as per RICE framework for optimal project delivery

Solution Design & Implementation

- Spearheaded the adoption of Agile best practices, resulting in a 15% increase in team productivity and a 50% increase in feature delivery speed
- Reduced post-release issues by 40% through the strategic use of feature toggles and controlled feature releases
- Leveraged data-driven insights to formulate, monitor, and evaluate Key Performance Indicators (KPIs)
- Collaborated with cross-functional teams to design and deploy a secure network architecture, incorporating firewall configurations and intrusion detection/prevention systems

Communication & Stakeholder Management

- Collaborated effectively with technical teams to translate business requirements into feasible technical solutions
- Fostered culture of continuous improvement within the team by championing innovation and encouraging feedback
- Facilitated regular knowledge-sharing sessions to lead proactive adoption of Agile best practices within team

2. Business Analyst, Chainsys Corporation - Grand Ledge, MI Dec 2018 – Jan 2021

- Proactively managed & mitigated risks associated with solution implementation, identifying & addressing potential issues to ensure 100% project success
- Achieved a 25% increase in stakeholder satisfaction through improved communication and collaboration
- Conducted customer review sessions to capture feedback and enhance the product capabilities by extracting new features for product growth and success
- Integrated daily transactions and monitoring systems between Procure and Oracle Cloud (ERP) System using dataZap
- Designed automation for Oracle Cloud and tested business scenarios to enhance performance of Oracle Setup by 60%

3. Software Engineering Intern, Chainsys Corporation - Grand Ledge, MI Mar 2017 – Dec 2018

- Collected client data, analyzing and profiling data quality for customers using data management methodology
- Designed, configured, and supported data warehouse & lake projects, using dataZense to create visualization reports
- Executed data migration workflows through dataZap, aligning seamlessly with project requirements and acquisitions

EDUCATION

UNIVERSITY OF THE CUMBERLAND'S, KY 2018 – 2019

Masters in Information Security System

NORTHWESTERN POLYTECHNIC UNIVERSITY, CA 2015 – 2016

Masters in Computer Science

SKILLS & INTERESTS

- **People Skills:** Stress Management, Problem Solving, Leadership, Teamwork, Conflict Resolution, Collaboration
- **Core Expertise:** Agile Methodologies, Backlog Refinement, Business Case Development, Enterprise Coordination, Lean-Agile, Stakeholder Management, Value Definition
- **Tools:** *Project Management Tools:* Jira, Trello, Microsoft Project, SNOW; *Collaboration Tools* – Lucidchart, Slack, Sharepoint, Confluence; *Databases* – SQL, No SQL, Snowflake; *Technical* – REST API, HTML, CSS